Nursing shift handover video (transcript)

Handover of BED 1

Maddy: Good afternoon. My name is Maddy, a student nurse from the university. I'm here for the shift handover.

Anna: Hi Maddy. I'm Anna. Please take a seat.

- M. Thank you.
- A. We have had a very busy morning and I will be looking forward to going home. Is it still raining much outside?
- M: It was bucketing down when I got off the bus!
- A: Lucky I brought my big umbrella then. Right, I'd like to tell you about all the patients on this ward. Starting with Bed 1:

 John Smith is a 45 year old male who had a motorbike accident on his way home from work. He was admitted to ED (Emergency Department) at 2300hrs on the 1st of August with a frontal lobe contusion.
- M: Sorry I don't know that word contusion. Could you please explain?
- A: Sure. In this case, it means concussion.
- M. Thank you.
- A. He has breaks in his right arm and hand and has had surgery including metal plates inserted into his arm. He also has deep grazes on his left knee and ankle, and stitches in his right hip and shoulder.
- M: Stitches in the right hip and shoulder?
- A: Yes, that is right. All dressings have been changed this morning at 0900 hrs.

 He is on a self-administered morphine drip and he is also on an antibiotic drip.

 He has had injections to prevent blood clotting and his pain is quite manageable with the medication he is on.
 - Dr. Singh has requested that he stay in hospital for at least another 3 days. He needs some observation and testing regarding memory loss. His right arm is in a cast and he will need regular monitoring and a physiotherapy session later in the afternoon at 1600 hours.
- M: Will somebody come to collect him or do I need to take him downstairs?

A: Jenny from downstairs usually comes to collect him.

I have just checked his vital signs and John is stable with his blood pressure at 135/95, which is a little bit high and so you'll need to watch that. His other vitals are fine, his other obs...

OK, so let's move on to Bed 2.

Handover of BED 2

A: Mrs Mei Hou. Mrs Mei Hou is an 82 year old female. On July 26th she had a fall and broke her left hip as she got out of her car. She was admitted into ED and had a surgery and metal plates inserted.

She was off morphine yesterday and has one Panadeine Forte every 4 hours since. The last one was at 1200 hours. Her blood pressure is fine and her temperature is normal. Her mobility is still limited though and she needs assistance with her morning shower. She could go to the bathroom by herself but we need to watch her and ask her to slow down. She often forgets she has had surgery.

M: I'll make sure she has help.

A: Mei also doesn't like the hospital food and so her family regularly bring her meals from home.

M: What a lucky lady.

A: Yes, she is. Also, she likes to read a lot at night but we try to turn the lights off by 2200 hours so that she gets enough rest to recover.

M: Of course.

A: Dr. Ellis has requested that she be in hospital for at least 2 more days. She needs to complete her initial phase of physiotherapy. Craig from downstairs will come and collect her at 1400 hours.

M: OK.

A: Alright, we will finish the other beds out in the ward as I need to get going soon.

M: OK. Thank you Anna.

A: You are welcome, Maddy.